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Managed Services

More than ever before, small and medium-sized businesses are recognizing their need for a managed service provider for critical IT functions.

According to SkyQuest, at least 60% of organizations will depend on Managed Services by 2025.

Global managed services market is valued at USD 179.33 billion in 2021, and it is anticipated to attain a value of USD 393.72 billion by 2028, at a CAGR of 11.82 % over the forecast period 2022–2028.

Sysazzle's Managed Services

Managed Services provide turnkey support and monitoring for 1) Internet Service Provider management 2) Firewall and Network management 3) Server Administration management 4) Other services as requested.

Areas of your technology stack we support and monitor:

- Internet Service Provider (ISP) management – we monitor circuits and work with ISP for problem resolution.
- Firewall and Network management – we monitor the network and network services such as DNS, DHCP, Authentication, and more.
- Server Administration management – we monitor capacity and schedule patches and software updates.



Other services as requested:

- Your technology stack(s)
- Your vendors
- Your processes

Areas Typically Managed

Network Services

- Active Directory
- DNS
- DHCP
- Switches / Ports / VLAN
- Routing
- Firewalls / VPN

Server Administration

- Domain Controllers Talking
- Certificates
- VMWare
- Health of AD Environment
- Print Servers
- Server backups

Monitoring

- Capacity
- Security
- Availability
- Circuits
- Vendors

Automated Processes

- Replication
- Backups

Vendor Management

- ISP
- Cloud

Documentation

- Technology stack
- Processes
- Work instructions
- Inventory/assets

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Professional Services

Sysazzle has extensive resources to support your Information Technology Environment.

Sysazzle's Professional Services prepare your production environment for managed services with 1) surveys and assessments, 2) design, build, and implementation, and 3) process improvements to Standard Operating Procedures and work instructions.

Sysazzle's Professional Services

Sysazzle's team has a wide range of expertise to assist your organization in meeting its goals.



Professional Services methodology:

- Survey to quantify and categorize
- Assessments to evaluate and generate a roadmap
- Design solutions that meet your value chain needs
- Build solutions that meet your operational requirements
- Implement solutions with business buy-in
- Support ongoing operations at the level of service needed

Characteristics:

- Vendor agnostic
- Best practices
- Client-centric

We are a dynamic team of professionals who are able to meet any challenge at any moment. We have been in your shoes running business units and IT organizations throughout our careers and know the difficulties.

Sysazzle is ready to roll up our sleeves and really help you.

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